

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of April 2017

In C. G. No: 333/ 2015-16/Kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. T. Govind,
C/o. T. Karrenna,
Bondimadugula,
Thuggali(M)
Kurnool- Dist

Complainant

AND

1. Assistant Engineer/Rural/Pathikonda
2. Assistant Divisional Engineer/O/Pathikonda
3. Divisional Engineer/O/Adoni

Respondents

1. Sri. T. Govind and two others of Bondimadugula (V) Thuggali (M) have filed a petition before this Forum on 19.08.2015 during the Vidhyut Adalat conducted at Pathikonda. The Complainants have explained that the Agricultural pump sets are not functioning due to low voltage problem under SS-7 transformer and due to which the crops are drying. Hence they have requested to arrange to provide one more DTR to overcome the low voltage Problem.
2. In his detailed submission the Respondent 1 has apprised that he has conducted inspection of all the services under the feeder and arranged disconnection of all unauthorized services and thus resolved the low voltage problem temporarily. The unauthorized consumers have registered their applications for release of new Agl. Service Connections and based on such registration an estimate has been got sanctioned vide sanction No. SDR/T/T&D/712/2015-16 Dt: 20.09.2015. After release of work order the work has been completed in the month of October' 2016 duly providing the additional DTR and thus the low voltage problem was resolved permanently and the motors are running normally. The Complainant in his letter addressed to the Chairperson/CGRF/APSPDCL/TPT (Copy in original received along with the submission of the Respondent 1) has confirmed about redressal of low voltage problem by providing additional DTR.

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DESPATCHED
DATE - 29/4/17 o/c

ORDER

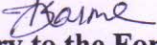
As a result of the above the case is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 26th day of April 2017.

Sd/- Member(Finance)	Sd/- Member(Technical)	Sd/- Independent Member	Sd/- Chairperson
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Forwarded By Orders


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Planning)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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DEPARTED
11/4/17